

MEDIA ADVISORY

FirstEnergy Offers Free Water and Ice to Customers without Power as Restoration Continues in Northeast Ohio and Western Pennsylvania

April 3, 2023 – 2 p.m.

AKRON, Ohio – FirstEnergy (NYSE: FE) electric companies Ohio Edison, Penn Power and West Penn Power have made significant progress restoring power to more than 307,000 customers impacted by Saturday’s storm. While they continue working 24/7 to restore service, free water and ice are available to customers without power at several Giant Eagle locations in northeast Ohio and western Pennsylvania.

Customers who remain without power can pick up water and ice free of charge at the following Giant Eagle locations, beginning 1 p.m., today, April 3, until 8 p.m. Wednesday, April 5.

COMPANY	COUNTY	CITY	ADDRESS
Ohio Edison	Ashtabula	Andover	97 Public Square
Ohio Edison	Columbiana	Salem	2401 E. State St.
Ohio Edison	Mahoning	Youngstown	478 Boardman-Canfield Road
Ohio Edison	Mahoning	Boardman	1201 Doral Drive
Ohio Edison	Mahoning	Austintown	5220 Mahoning Ave.
Ohio Edison	Mahoning	Poland	3130 Center Road
Ohio Edison	Mahoning	Canfield	525 E. Main St.
Ohio Edison	Portage	Rootstown	4260 State Road #44
Ohio Edison	Stark	Alliance	1800 W. State St.
Ohio Edison	Stark	Hartville	907 W. Maple St.
Ohio Edison	Stark	Massillon	2032 Lincoln Way East
Ohio Edison	Summit	Uniontown	1700 Corporate Woods Parkway
Ohio Edison	Summit	Cuyahoga Falls	75 Graham Road
Ohio Edison	Summit	Fairlawn	2775 W. Market St.
Ohio Edison	Summit	Akron	484 E. Waterloo Road
Ohio Edison	Summit	Northfield	290 East Aurora Road
Ohio Edison	Trumbull	Warren	8202 E. Market Ave.
Ohio Edison	Trumbull	Warren	2700 Mahoning Ave.
Ohio Edison	Stark	Hartville	907 W. Maple St.
Ohio Edison	Stark	Massillon	2032 Lincoln Way East
Penn Power	Allegheny	Wexford	155 Towne Centre Drive
Penn Power	Allegheny	Wexford	9805 McKnight Road

Penn Power	Butler	Seven Fields	206 Seven Fields Blvd.
Penn Power	Beaver	Rochester	111 W. Madison St.
Penn Power	Mercer	Hermitage	2365 E. State St.
West Penn Power	Butler	Sarver	100 Buffalo Plaza
West Penn Power	Butler	Sarver	1521 N. Main St.
West Penn Power	Butler	Butler	700 Moraine Pointe Plaza

Current outage updates as of noon today are:

- **Ohio Edison** – Approximately 196,200 customers in northern and central Ohio lost power due to the storm, and about 9,400 remain without service. Service is expected to be restored to the majority of customers by 11 p.m. Tuesday.
- **Penn Power** – Approximately 38,500 customers in western Pennsylvania lost power and about 7,900 remain without service. Service is expected to be restored to the majority of customers by 11 p.m. Tuesday.
- **West Penn Power** – Approximately 98,400 customers in western Pennsylvania lost power and about 4,700 remain without service. Service is expected to be restored to the majority of customers by 11 p.m. Tuesday.

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